



December 22nd, 2016

Flexform Conflict Mining/Conflict Metals Policy

Flexform uses certain metals in the products we produce, in the form of components sourced from our suppliers.

By company policy, we require all of our suppliers to comply with our Supplier Code of Conduct which stipulates the prohibition of conflict mined metals. 'Conflict Mining' and 'Conflict Metals' refer to the illegal control of some mines in the eastern region of the Democratic Republic of Congo in Africa. The electronics industry uses certain types of metals, some of which are potentially refined from minerals obtained from these mines.

Recognising the complex supply chain involved with certain metals, we have taken steps to ensure that the virgin materials and products we purchase do not originate in conflict mines.

The primary minerals and metals that could potentially come from conflict mines are:

- Cassiterite (Tin)
- Gold
- Cobalt
- Coltan (niobium and tantalum)
- Wolframite (tungsten)
- Pyrochlore (niobium)

Flexform require all of our suppliers to conform to our 'no conflict mining/metals' policy and requires immediate corrective action from suppliers who violate this requirement.

Flexform and its approved suppliers do not knowingly use any materials from conflict mines and will regularly query suppliers to verify our requirements to enforce compliance.

A handwritten signature in black ink, reading "Jennifer Franklyn". The signature is written in a cursive style and is positioned above a light grey rectangular box.

Jennifer Franklyn

Engineer and Quality Assurance Coordinator